

For New York City Consumers – Important Information About Language Services

DSRM National Bank and Valero Payment Services Company conducts its business in English and does not offer any foreign language access services.

Translation and descriptions of commonly-used debt collections terms is available in multiple languages on the New York City Department of Consumer Affairs website, www.nyc.gov/dca.

The New York City Department of Consumer Affairs has issued directives that we request, record and retain a record of your language preference. Once you have established an account with us, this information can be provided by calling us at 1-800-333-3560, Monday – Friday, 8:00 am – 5:30 pm, CT, or by emailing us at cs_support@valero.com or by writing us at Valero Payment Services Company PO Box 631 Amarillo TX 79105.

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