



Know

Recognize

Respond

PIPELINE SAFETY IN YOUR COMMUNITY

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Know what's below.
Call before you dig.

Pipeline Purpose and Reliability

Valero knows that being a good operator also means being a good neighbor. Valero maintains a strong commitment to safety, and measures our success by the health and safety of our neighbors, employees, and environment. Both occupational and process safety are integrated into every facet of Valero's operations.

Pipelines transport two-thirds of America's energy to fuel our lives each day. There are over 2.7 million miles of pipelines underground in the United States. According to the U.S. Department of Transportation, pipelines remain one of the safest ways to transport energy. Pipeline facilities serve the purpose of product storage and transport.

Pipeline Right-of-Way Encroachment

Valero takes your safety seriously. Encroachments upon the pipeline right-of-way inhibit Valero's ability to provide right-of-way surveillance, and to perform routine maintenance and required federal/state inspections. In order to perform these critical activities, Valero personnel must be able to easily and safely access the pipeline right-of-way. You can help by reporting any encroachments on the pipeline right-of-way to Valero's 24-hour number (see insert).

How to Get More Information

In accordance with federal regulations, certain segments along transportation pipelines are designated as High Consequence Areas (HCAs). In these areas we have developed supplemental hazard assessment and prevention programs called Integrity Management Program. For more information about Valero's Integrity Management Plan, please contact us at ValeroIMP@valero.com.



Pipeline Markers

The U.S. Department of Transportation (DOT) requires the use of markers to indicate the approximate location of pipelines. Markers like these are located at road, railroad and navigable waterway crossings. Markers are also posted along the pipeline right-of-way.

The markers display:

- The material transported in the pipeline
- The name of the pipeline operator
- A telephone number where the operator can be reached in the event of an emergency

Markers do NOT indicate the exact location or depth of the pipeline. This information can be obtained from the operator.

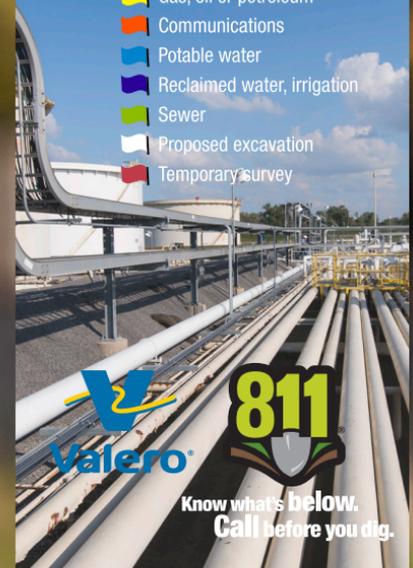
Please call Valero at our 24-hour number (see insert), if you observe any suspicious activity around pipelines or right-of-way markers such as:

- Excavating equipment on the right-of-way without Valero's permission
- Pipe exposures, leaks, trash burning or sinkholes
- Any hazardous or threatening activity on the pipeline right-of-way

To report a pipeline emergency, dial 911, and then call our emergency notification hotline (see insert).

You'll know what's below by the different flags, stakes or paint.

-  Electric
-  Gas, oil or petroleum
-  Communications
-  Potable water
-  Reclaimed water, irrigation
-  Sewer
-  Proposed excavation
-  Temporary survey





Five Steps to a Safe Dig/Excavation

1. Survey and Mark

- Survey the area where you plan to dig. Be sure your contractor makes a list of all the companies that have underground pipelines at or near that area.

2. Call Before You Dig

- One call is all it takes to have underground pipelines located at the area you plan to dig/excavate. Have your contractor call the “One-Call” number 811 at least two* working days prior to digging.
- 811 is a federally-mandated number designated by the Federal Communications Commission (FCC) to consolidate all local “Call Before You Dig” numbers and help save lives by minimizing damage to underground utilities.



3. Wait the Time Required

- Two* working days' notice allows pipeline operators time to review facility records and respond to your contractor. The pipeline operator will provide you information about the location of our pipelines with yellow markings or advice on clearance.

4. Respect the Marks

- Maintain the pipeline marks throughout the duration of your project. If any markings are not visible, call 811 to request a remarking.

5. Dig/Excavate with Care

- Those working with your contractor should hand excavate when they are within two feet, either side, of the outside diameter of the marked pipeline. From a safe location, immediately call 911 to report any damage, scrape, nick, dent or leak to pipelines and associated equipment. Give your name, phone number, a description of the leak and its location.

*Tennessee is 3 working days.



Signs of a Petroleum Product Release



Sight – A pool of liquid on the ground near a pipeline, a rainbow sheen on water, a dense white cloud or fog over a pipeline, or discolored vegetation



Sound – An unusual noise coming from the pipeline like a hissing or roaring sound



Smell – An unusual chemical odor such as gas or oil

What to Do if a Leak Occurs

- Leave the area immediately
- Do not touch, breathe vapors or make contact with leaking liquids
- Do not start your car or truck, light a match, use a telephone, switch on/off light switches or do anything that may create a spark in the vicinity of the suspected leak

From a safe location, call 911 and the Valero 24-hour number (see insert). Give your name, phone number, a description of the leak and its location.

- Warn others to stay away from the area
- Do not drive into the leak or fumes





Call Before You Dig

State and federally regulated pipeline companies maintain Damage Prevention Programs. The purpose of this program is to prevent damage to our pipelines and facilities from excavation activities, such as digging, trenching, blasting, boring, tunneling, backfilling or by any other digging activity.

Because even relatively minor excavation activities like landscaping or fencing can cause damage to a pipeline, its protective casing and/or buried utility lines, always contact your state One-Call Center before engaging in any excavation, construction, farming or digging.

Most states require two* working days' notice to the One-Call Center, excluding weekends and holidays, to allow the utility operators to mark their pipelines and utilities at your proposed digging site.

Most serious damage to pipelines is done when a third party inadvertently excavates, blasts or drills within a pipeline right-of-way. By contacting the One-Call Center first, this type of damage can be prevented. Sometimes pipeline companies will require a company representative to be present to monitor the safety of the excavation.

For your state's One-Call requirements, please visit
<https://primis.phmsa.dot.gov/comm/DamagePreventionSummary.htm>.

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Emergency Preparedness for our Emergency and Public Officials

Public safety and environment are the top priority in any emergency response. Valero regularly provides training to our emergency response community. It is our goal that you are prepared in the event there is a pipeline emergency. If you would like more information from Valero about our Emergency Response Plan, please contact us at ValeroER@valero.com.

For information on availability of the National Pipeline Mapping System or for a list of operators, please visit www.npms.phmsa.dot.gov/publicsearch/

